



2025 ANNUAL REPORT



Building A Better Community Through Quality Transportation.

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MISSION, CULTURE AND STRATEGIC GOALS

MISSION

Building A Better Community Through Quality Transportation.

STATEMENT OF CULTURE

The Regional Transportation Commission of Washoe County is committed to a culture that exhibits respect, trust, and commitment in our work and interactions between employees and with the public, businesses, regional partners, and other agencies.

STRATEGIC GOALS

#1	Expand public transportation utilization
#2	Promote neighborhood mobility
#3	Re-imagine the Truckee River as a transportation corridor
#4	Proactively manage congestion
#5	Improve network safety
#6	Sustainable transportation funds
#7	Be a high functioning organization

THE BOARD

The Regional Transportation Commission of Washoe County is a cooperative regional board governed by five representatives appointed from three local government jurisdictions:

- Two City of Reno Council Members
- One City of Sparks Council Member
- Two Washoe County Commissioners

 ALEXIS HILL RTC CHAIR Washoe County Commissioner Serving since October 2022	 DEVON REESE RTC VICE CHAIR Reno City Council Member Serving since October 2022
 HILLARY SCHIEVE COMMISSIONER Mayor of Reno Serving since June 2022	 ED LAWSON COMMISSIONER Mayor of Sparks Serving since January 2021
 MARILUZ GARCIA COMMISSIONER Washoe County Commissioner Serving since April 2023	 TRACY LARKIN THOMASON EX-OFFICIO NDOT Director Serving since January 2023

THE DIRECTORS

The RTC is comprised of six departments with a professional and administrative staff of 70 who serve to deliver the region's surface transportation needs.

 BILL THOMAS AICP Executive Director	 DALE KELLER P.E. Director of Engineering & Deputy Executive Director
 JIM GEE Director of Public Transportation & Operations	 CHRISTIAN SCHONLAU Director of Finance/ Chief Financial Officer
 ADAM SPEAR General Counsel	 VANESSA LACER Director of Planning

SUPPORTING THE COMMUNITY



Unique individuals employed

1,357

2,719

Jobs created in the Community by RTC Projects



The RTC contracts out our services, including transit and road construction projects. These contracts result in the employment of construction workers and more, in our community.

**This does not include MTM or Keolis.*



SUPPORTING THE UNIVERSITY

\$585,200

Amount contracted to UNR

The RTC contracts with the University of Nevada, Reno on both Traffic Engineering and Pavement Engineering studies and research. These contracts give the RTC the ability to implement the most up to date technologies and methods of practice through the services and projects we deliver. The contracts with UNR also help build the future generation of engineers that will work on RTC projects and programs.

AWARDS & GRANTS

- **APTA AdWheel Award** for “Best Social Media to Increase Ridership”
- GFOA’s **Certificate of Achievement for Excellence in Financial Reporting** for the 38th consecutive year
- **Association for Commuter Transportation (ACT) National Award for Best Overall Marketing Campaign for the Ed-Pass Program**, presented at the ACT International Conference in August 2025
- RTC recognized as one of **three best workplaces for commuters in Nevada** from bestworkplaces.org
- **League of American Bicyclists Silver Award** as a bicycle-friendly business.
- ITE Mountain Division presented RTC with the **Transportation Achievement Award** for the Sparks Intelligent Corridors Project

Grant Funding received in the past 3 years

Application Name	Award Total	Funding Year	Partner Agency
Electrification Grant	\$2,030,000	2023	UNR
Villanova Maintenance Facility Replacement Design	\$3,000,000	2023	
Lemmon Phase II (RAISE)	\$25,000,000	2023	
Low-No Bus Program	\$8,780,000	2023	
FHWA Safe Streets for All	\$8,963,112	2023	
SS4A Comprehensive Safety Action Plan	\$1,200,000	2024	
Low-No Bus Program	\$21,500,000	2025	
TOTAL:	\$70,442,112		

PREVENTATIVE MAINTENANCE PROGRAM

Preventive Maintenance is an important part of the RTC's Pavement Preservation Program. The purpose of Preventive Maintenance is to keep good roads good and minimize long-term costs. The goal is to apply the most cost effective treatment to the right pavements, at the right time to minimize pavement life cycle costs while maximizing serviceable pavement life. Treatments applied under this program include crack sealing, patching, and slurry sealing. An effective Preventive Maintenance program saves money that can be used for

other important transportation initiatives by slowing the pavement aging process. Through collaboration and coordination with the local governments, RTC funds tactical roadway preservation including Preventative Maintenance, Corrective Maintenance, and roadway Rehabilitation. The local governments provide preservation services for non-regional roadways and day-to-day maintenance for all non-state maintained facilities. As part of the pavement preservation system, RTC maintains condition data for each regional road.

More than 20,227,079 SF
of pavement was treated under the 2025 program



Improved Roads

- Airway Drive
- Armstrong Lane
- Avenida & Mae Anne Intersection
- Beaumont Parkway
- California Avenue
- Capital Boulevard
- Cashill Boulevard
- Caughlin Parkway
- Coney Island Drive
- Dandini Boulevard
- Delucchi Lane
- Dunn Circle
- E Glendale Avenue
- Eastlake Boulevard
- Echo Avenue
- El Rancho Boulevard
- El Rancho Drive
- Evans Avenue
- First Street
- Frazer Avenue
- Galleria Parkway
- Galletti Way
- Golden Valley Road
- Greg Parkway
- Grove Street
- Hammill Lane
- Highland Ranch Parkway
- Hymer Avenue
- Industrial Way
- Keystone Avenue
- Lakeside Drive
- Los Altos Parkway
- Lund Lane
- Mae Anne Avenue
- Mayberry Drive
- Meredith Way
- Mesa Park Road
- Neil Lane
- Newport Lane
- Nichols Boulevard
- Pittman Avenue
- Ryland Street
- S Rock Boulevard
- S Wingfield Parkway
- Sadleir Way
- Shaber Ave
- Shoppers Way
- Silver Lake Road
- South Verdi Road
- Sutro Street
- Terminal Way
- Toll Road
- University Way
- Vassar Street
- Virginia Street
- Western Skies Drive
- Wingfield Hills Road
- Yuma Lane
- Zolezzi Lane



VETERANS ROUNDABOUT MODIFICATIONS PROJECT



This project modified the roundabout at Geiger Grade Road and Veterans Parkway to improve safety, traffic flow, and operational efficiency, while increasing the intersection's overall capacity.



COMPLETED PROJECT
December 2025



COMMUNITY INVESTMENT
\$6.6 million dollars



SAFETY ENHANCEMENTS
ADA Accessibility, Pedestrian/
Bicycle Safety

ARROWCREEK PARKWAY & WEDGE PARKWAY REHABILITATION

This project involved rehabilitation of two heavily traveled arterial roadways in south Reno—Arrowcreek Parkway (Thomas Creek Road to ~825' east of Wedge Parkway) and Wedge Parkway (Whites Creek Lane to Mt. Rose Highway). Work included pavement

rehabilitation, concrete replacement, ADA improvements, a new shared-use path along Wedge Parkway, intersection safety enhancements, signal upgrades, and a new crosswalk with Rectangular Rapid Flashing Beacon.



COMPLETED PROJECT
MARCH 2026



COMMUNITY INVESTMENT
\$12.3 million dollars



SAFETY ENHANCEMENTS
ADA accessibility, pedestrian, bicycle, crossing with RRFB

EAST LINCOLN ROUNDABOUT AT LEGENDS SPARKS



STEAMBOAT PARKWAY PROJECT



The Steamboat Parkway Improvement Project achieved completion in May 2025. This Project delivered long-term operational, safety, and capacity improvements to the community. Key improvements include roadway and intersection widening, improved signal operations at the Fire Station 12 that ensure reliable emergency response operations, and landscape improvements.

American Public Works Association
Project of the Year 2026

COMPLETED PROJECT
 MAY 2025


COMPLETED PROJECT
 May 2025


COMMUNITY INVESTMENT
 \$3.6 million dollars


ROADWAY IMPROVEMENTS


SAFETY ENHANCEMENTS
 ADA Accessibility for sidewalks


COMMUNITY INVESTMENT
 \$13.2 million dollars


OPERATIONAL ENHANCEMENTS


ROADWAY IMPROVEMENTS


SAFETY ENHANCEMENTS
 ADA Accessibility for sidewalks

update SPARKS BOULEVARD CAPACITY IMPROVEMENT



GROUND BREAKING EVENT

Construction started Monday September 15, 2025. Box culvert extensions and retaining wall construction within the North Truckee Drain are nearing completion. Additionally, sound walls, storm drain infrastructure, underground and overhead utility relocations, and landscaping are all being actively advanced. Construction is complete for the southern segment (Phase 1) of the project, between Greg Street and I-80.



Project completion anticipated in Summer 2026

 PROJECT IN-PROGRESS 30% COMPLETE	 COMMUNITY INVESTMENT \$86 million dollars	 ROADWAY IMPROVEMENTS	 SAFETY ENHANCEMENTS <small>Accessible and inviting spaces for bicyclists, pedestrians and drivers</small>
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update MILL STREET CAPACITY & SAFETY PROJECT

 PROJECT IN-PROGRESS 90% COMPLETE	 COMMUNITY INVESTMENT \$32 million dollars	 ROADWAY IMPROVEMENTS	 SAFETY ENHANCEMENTS <small>Accessible and inviting spaces for bicyclists, pedestrians and drivers</small>
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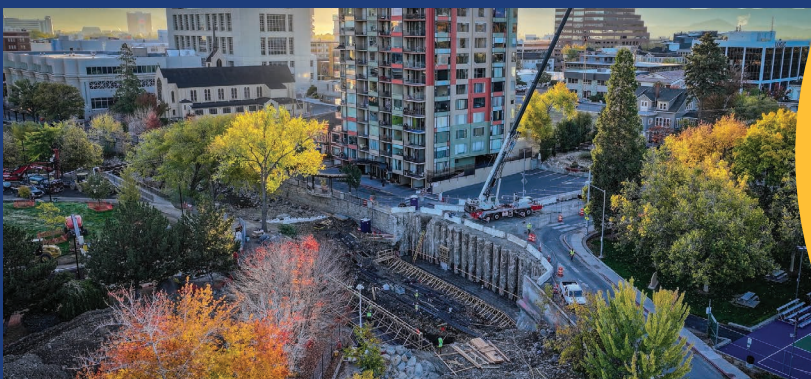
Project completion anticipated in Summer 2026

Construction of the Project is actively underway along Mill Street from Yori Avenue to Terminal Way in Reno. This locally funded project began construction in April 2025 with contractor Q&D Construction. Active construction activities in 2025 included completion of all improvements from the I-580 interchange to Terminal Way including utility undergrounding, curb, gutter and sidewalk installation, drainage improvements, median installation, new pavement, and lane reconfigurations including new bike lanes. In 2026, work continues west of I-580 including roadway widening, major intersection improvements at Kietzke Lane, and new roadway connection and signalized intersection at Golden Lane.



update

ARLINGTON AVE BRIDGES



COMMUNITY INVESTMENT
\$42 million dollars

Project Improvements

- Enhanced safety for pedestrians, bicyclists, transit users, and drivers
- Major roadway improvements and utility upgrades
- Aesthetic enhancements reflecting community input
- North bridge: Reduced from two support piers to one
- South bridge: Clear-span design with no piers
- 32 new trees will be added to the project area, along with 295 new shrubs and plants

Project completion anticipated in Summer 2026



BIGGEST LITTLE BIKE NETWORK

The RTC in partnership with the City of Reno, is launching the Biggest Little Bike Network—an initiative to transform mobility in Downtown Reno. The project will redesign key corridors to improve safety and accessibility for people walking, biking, and using scooters, particularly those who are currently deterred by uncomfortable conditions alongside vehicle traffic.



Improvements will create greater separation between travel modes, enhancing comfort and safety while providing more convenient access to jobs, grocery stores, and essential services. The network will also strengthen connections between key destinations, including the University of Nevada, Reno, Downtown, and MidTown. Construction is anticipated to begin in summer 2026, with completion expected in spring 2027.

PEDESTRIAN HYBRID BEACON (PHB)

7th Street & W. McCarran



Improvements to pedestrian, transit, and vehicle circulation near the intersection of N. McCarran Blvd and W. 7th Street. Installation of crosswalk with PHB creates a much shorter and safer route for seniors and others with disabilities between the senior housing complex on the north side of 7th St and shopping center on the south side. Relocation of bus stop to increase accessibility and improve circulation.

Safety Improvements

VIRGINIA STREET AT MIDTOWN

The Traffic Signal Modification 24-01 project delivered targeted safety and accessibility improvements along and near the Virginia Street midtown corridor. Enhancements included a new pedestrian crossing at Virginia Street and Cheney Street, as well as a retroreflective flashing beacon (RRFB) at Holcomb Avenue and Cheney Street to provide safer, more controlled crossing opportunities. This project also added street lighting to improve visibility and simplified signage at the Virginia Street and Center Street roundabout to enhance clarity for all users.



COMPLETED PROJECT
AUGUST 2025



COMMUNITY INVESTMENT
\$1 MILLION



ROADWAY IMPROVEMENTS



COMPLETED PROJECT
2025



COMMUNITY INVESTMENT
\$200k dollars



ROADWAY IMPROVEMENTS

SIGNAL OPTIMIZATION


In 2025, the RTC continued studying the timing regional traffic signals and worked with our regional partners to keep traffic flowing and reduce travel time. This is a three-year, \$1.2 million commitment to improving traffic flow throughout the region.

RTC uses advanced technology and research based methods to retime and update traffic signals to current safety standards, measure crosswalks, and calculate pedestrian crossing times.

To report traffic signal issues:

775-355-ROADS

 **\$1.2 Million**
Three-year Investment


425
Regional Traffic Signals Optimized


29
Signals Re-timed


Advanced
Signal Detection & Crosswalk Timing



LOCATIONS OF UPDATED AND RE-TIMED SIGNALS:

- **Vista Blvd:** I-80 interchange to South Los Altos Pkwy – 9 signals
- **McCarran Blvd:** Sutro St to 4th St in Sparks – 10 signals
- **Evans Ave:** at Enterprise and McCarran – 2 signals
- **Virginia St.:** at Sierra St and McCarran – 2 signals
- **Tahoe Blvd SR-28: (Northwood to Country Club)** – 3 signals
- **University Way:** at 9th St – 1 signal

VISTA/DISC INTERSECTION PROJECT

The Vista and Disc Intersection Improvement project made operational enhancements aimed at reducing delays, managing intersection queues, and better separation of vehicle and pedestrian conflicts. The primary improvement was construction of a new Vista southbound to Disc westbound right turn lane. This right turn is heavily used and queuing throughout the day caused delays and motivated drivers to use adjacent parking lots as cut through routes. In addition, the project lengthened other turn lanes, upgraded aging traffic signal equipment, and brought pedestrian facilities up to current standards.



 **COMPLETED PROJECT**
NOVEMBER 2025

 **COMMUNITY INVESTMENT**
\$2.5 million dollars

2025 BRIDGE MAINTENANCE PROJECT

The 2025 Bridge Maintenance Project focused on preserving critical transportation infrastructure by resurfacing bridge decks at four key locations: Ralston Street, Evans Avenue, Valley Road bridges over I-80, and the Kuenzli Street Bridge over the Truckee River.

Construction took place in spring 2025 and included removing worn pavement and applying new asphalt to extend the lifespan of the bridges and improve ride quality.

The project also incorporated minor pedestrian improvements, such as upgraded ramps and sidewalk repairs, enhancing safety and accessibility for all users.

 **COMPLETED PROJECT**
2025

 **COMMUNITY INVESTMENT**
\$2 million dollars

PLANNING STUDIES

FFY 2025–2029 Regional Transportation Improvement Program (RTIP) Adoption

The Regional Transportation Improvement Program (RTIP) is the RTC’s five-year program of projects designed to implement short-term street and highway, transit, bicycle and pedestrian projects for Washoe County. The FFY 2025–2029 RTIP adoption included **over \$2B in programmed funding for transportation projects** and the addition of **15 new projects and programs**. The new projects were prioritized as part of the Regional Transportation Plan (RTP) process and all projects and programs included in the RTIP are designed to achieve the area’s goals and objectives established in the RTP.



\$2 Billion in Programmed Funding for Transportation Projects

Public Participation Plan (PPP) Update

The PPP describes the RTC policies and processes that provide reasonable opportunities for involvement by interested parties in regional transportation planning. The PPP is used as a **guide for all RTC public participation activities** related to regional transportation planning. This update reorganized content for better clarity and flow; added descriptions of RTC compliance with federal action items; added more detailed descriptions of requirements and recommendations, including a summary table; and updated website accessibility standards to reflect current requirements.

Safe Streets and Roads for All (SS4A) Safety Action Plan Contract

In FY 2024 RTC was awarded a competitive SS4A planning grant for **\$1.5 million** to complete a Safety Action Plan. The plan will redefine the region’s high-injury network and **identify corridors and intersections that are at the greatest risk for crashes resulting in serious injuries and fatalities**. The plan will also assist in prioritizing projects and identifying effective safety countermeasures to **prevent and reduce crashes**, for all road users. A contract for consultant support was approved by the RTC Board on February 20, 2026 and the plan is now underway with completion anticipated in 2028.



\$1.5 Million to complete Safety Action Plan



Truckee River Path Inventory Study and Truckee River Path Implementation Plan Contract

The Truckee River Path Inventory Study assessed the condition of paved infrastructure, the presence of amenities such as bathrooms, lighting, benches, and trash cans, the locations of access points for pedestrians and cyclists, roadway crossings, signage, and other elements that contribute to the overall user experience. The purpose of the inventory was to identify the current conditions of the path, and to assist in future planning efforts. Subsequently, a contract was approved for planning services to complete the Truckee River Path Implementation Plan. The objective of the Plan is to **identify an implementation strategy** for existing planning recommendations, through a **collaborative engagement process among key stakeholders**.



Regional Transportation Commission of Washoe County
Open Data
Search, Visualize, Download, Create

Welcome to the Regional Transportation Commission (RTC) of Washoe County, Nevada Open Data library which houses a variety of GIS products published by the agency. Geospatial data or database information viewed and/or downloaded from this site is regarded as planning and resource level information, having been specifically generated for use within the RTC's Geographic Information System. No warranties of any kind, expressed or implied, are provided, including usage, merchantability, content, interpretation, sequence, accuracy, currency or timeliness. The RTC does not warrant in any way that downloaded data will meet the user's requirements, will be complete, uninterrupted or error free, or that any defects will be corrected, by acceptance of any map or data product, a user acknowledges the above limitations, and that all maps and data are subject to continuous updating and modification.

Please acknowledge that RTC as the data source when geospatial data from this web site is used in preparation of reports, papers, publications, maps and other products. To ensure that appropriate documentation and data limitations are provided, downloaded data should not be redistributed to third-party users.

Explore your data

- All Data
- Multimodal
- Transit
- Planning Maps

Open Data Library

The Open Data library houses a variety of GIS maps and data created or collected by RTC including the transit service map, bike facilities map, project maps from planning studies, traffic modeling, and RTC traffic counts.

From April 2025 to April 2026,
27,439 Items Viewed

Maps and data in the Open Data Library can be viewed and downloaded at rtcwashoe.com.

NEIGHBORHOOD NETWORK PLANS

Building Safer, Connected Neighborhoods

RTC completed the first two Neighborhood Network Plans (NNPs) for Central Reno and Central Sparks. Together, these plans identified approximately 28 miles of corridor improvements designed to better connect the two neighborhoods and enhance multimodal travel.

Quick-build projects for both areas are currently in the design phase, with construction scheduled to begin in Summer 2026. Baseline (“before”) data was collected in September 2025, with follow-up (“after”) data collection planned for September 2027 to evaluate the effectiveness of the improvements and measure progress toward active transportation goals.

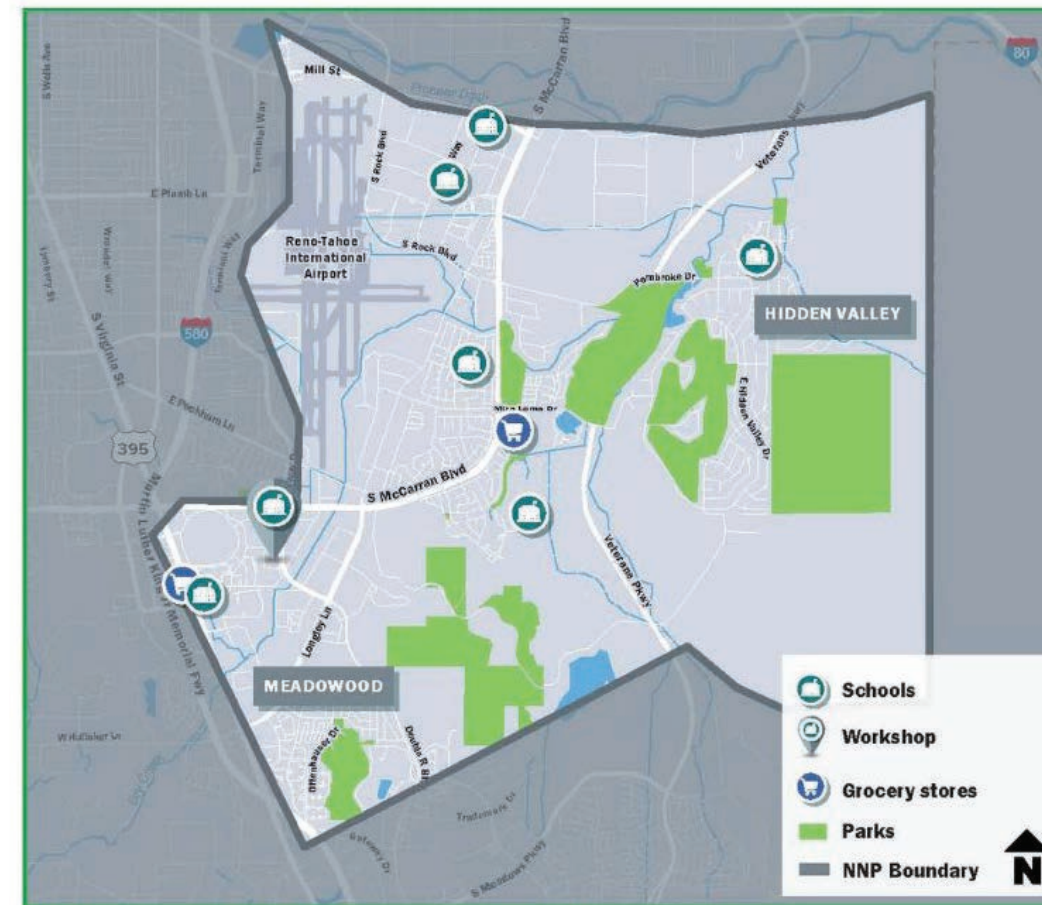
Community outreach will continue throughout the project lifecycle, with events planned ahead of construction and upon completion to raise awareness and highlight the benefits of safer, more accessible roadways.

Looking ahead, planning is underway for NNPs 3 and 4, which will focus on the Sun Valley/Panther Valley and Meadowood/Hidden Valley areas. These plans are expected to be completed in Fall 2026, with construction anticipated to begin in Summer 2028.



 **TWO PLANS COMPLETED**

NEXT:
Sun Valley/Panther Valley & Meadowood/
Hidden Valley (Complete Fall 2026)




**NEIGHBORHOOD NETWORK PLAN
SUN VALLEY & PANTHER VALLEY**



PUBLIC TRANSIT & OPERATIONS

Delivering safe, reliable, and modern bus service in the greater Reno–Sparks area.



Rides on RTC RIDE
5,931,661

↑ 6.27% from 2024



Lincoln Line + Route 11
1,239,046

↑ 10.16% from 2024



Virginia Line + Route 1
1,442,359

↑ 3.72% from 2024



Buses in RTC Fleet
68



On-Time Performance
91.08%

↑ .74% from 2024

**Stats reflect RIDE only services.*



FLEXRIDE SERVICE

169.8% increase in FlexRIDE ridership over a three-year period.

Sparks / Spanish Springs

59,217

↑ 13.82% from 2024

North Valleys

61,190

↑ 31.34% from 2024

Somerset/
Verdi

8,273

↑ 5.7% from 2024

South Meadows

1,170

↑ 48.5% from 2024



RTC ACCESS SERVICE



Trips for RTC ACCESS
135,967

↑ 2.23% from 2024



On-Time Performance
92.5%

↑ 2.1% from 2024



Buses in ACCESS Fleet
38

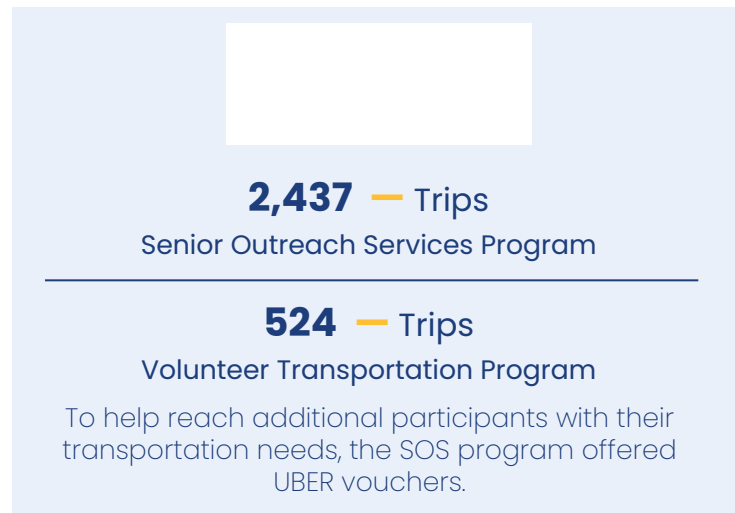
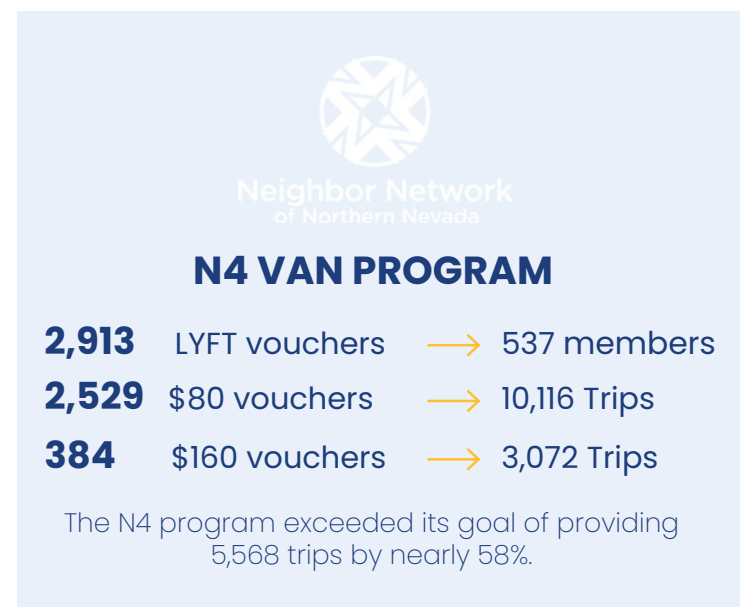
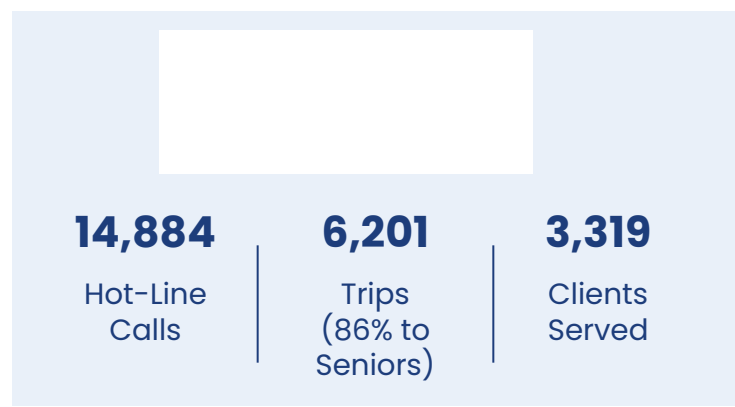


INNOVATIVE TRANSPORTATION SOLUTIONS

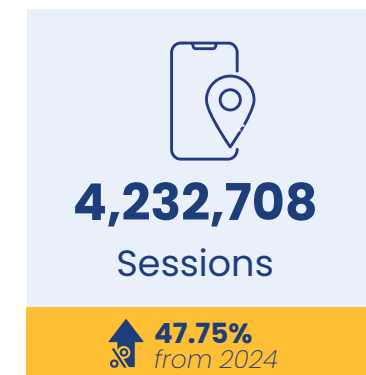
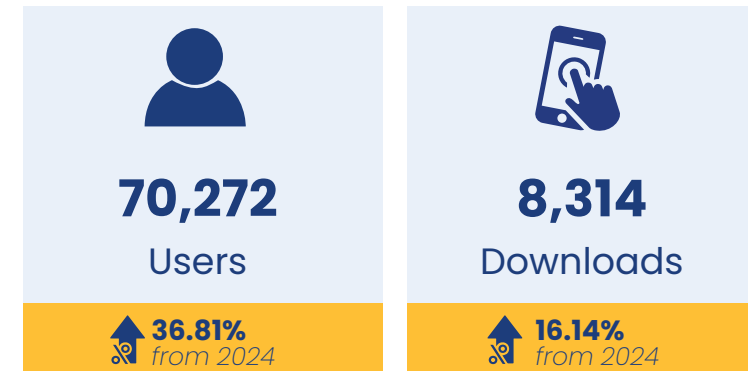
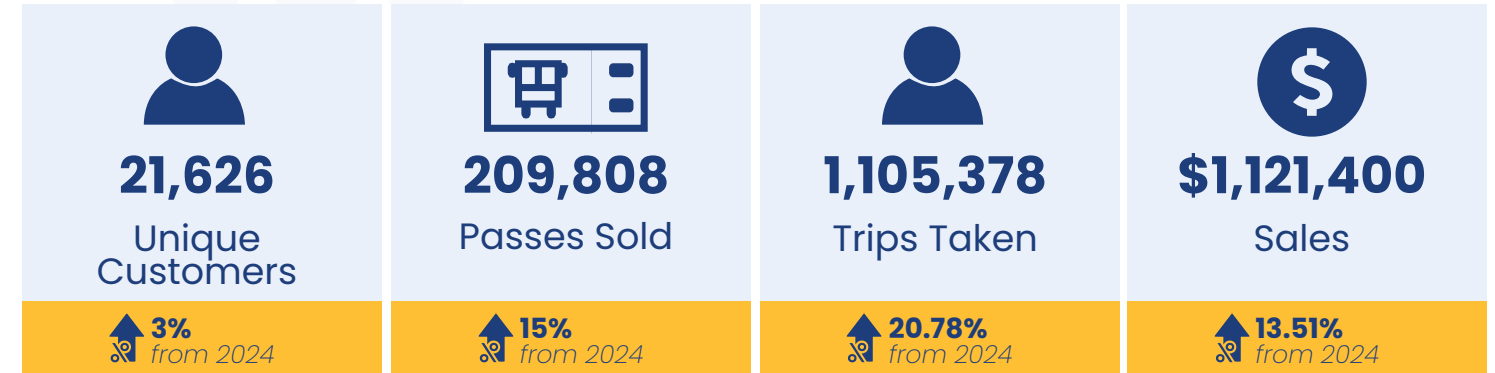


The RTC administers funding for the Reno-Sparks area to improve mobility for local seniors and individuals with disabilities. Funding is awarded and distributed to projects that support the goals and strategic objectives of the RTC's Coordinated Human Services Public Transportation Plan (CTP).

These goals represent a regional strategy to increase personal mobility and travel options for people with special-transportation needs in Reno, Sparks and Washoe County, specifically seniors and individuals with disabilities.



RIDERSHIP HIGHLIGHTS



RTC SMART TRIPS

RTC’s SMART TRIPS program offers a VANPOOL service, a trip-matching service for individuals who carpool, bike or walk together and a bus pass subsidy program through community outreach and education. The RTC VANPOOL service is the largest segment of the SMART TRIPS program, helping to meet the transportation needs of the region’s workforce in our expanding economy.



15
EMPLOYERS

participated in FY 25

3 NEW
EMPLOYERS



320
VANPOOLS

3.7%
from 2024



4,220
COMMUTERS

6%
from 2024



20.5M
RIDES
ELIMINATED

1%
from 2024

WHERE OUR VANPOOLS TRAVEL

TRI- Center	
Tesla	222
Scougal	7
Google	4
Herlong, CA	
Sierra Army Depot	26
FCI	17
Susanville, CA	
High Desert Prison & California Corrections Center	3
Carson City, NV	
Army National Guard	9
Truckee	
Eastern Landfill	5
Hyatt Regency	6
Caesars	1
Employer Solutions	1

PERFECT FTA TRIENNIAL REVIEW

Exceeding Federal Standards: A Perfect Review

In August, the RTC successfully completed its Triennial Review by the Federal Transit Administration (FTA). This comprehensive mandatory federal evaluation, conducted every three years, assesses our performance across 21 critical functional areas such as safety, legal compliance, and financial management. We are proud to announce that the RTC received **a perfect score with zero deficiencies**. This outcome confirms no deficiencies in RTC’s management, policies, or operations – a distinction achieved by only a small percentage of agencies nationwide. This is a rare and significant achievement demonstrating our team’s hard work and commitment to providing high-quality service for our community. And, is a true testament to our team’s dedication to transparency, operational excellence, and the responsible stewardship of public funds.

YOUTH RIDE FREE & ED PASS

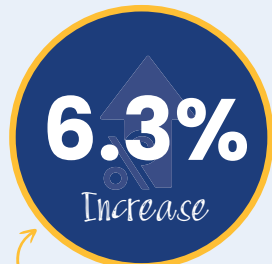


The PTO Department launched the “Youth Ride Free” program in partnership with the Washoe County School District (WCSD). On June 3, 2025, RTC Commissioners and WCSD staff announced that all WCSD students could ride RTC transit for free using the RTC Youth Pass, available seven days a week. This initiative built on a successful summer free fares for youth pilot conducted earlier, which was reviewed at the 2025 Board Retreat. The Ed-Pass program also continued to break records, with UNR and TMCC ridership hitting all-time monthly highs in multiple months 2025.

RIDERSHIP GROWTH

Public Transit Ridership: A Record-Breaking Streak

The RTC's Public Transportation and Operations (PTO) Department achieved a wide range of significant accomplishments during calendar year 2025, spanning ridership growth, technology modernization, fleet expansion, planning initiatives, security improvements, community engagement, and national recognition



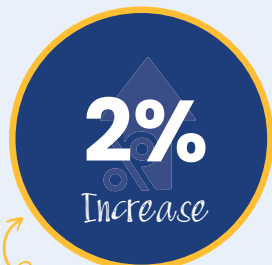
RIDE Passengers



Public Transit Tax Revenue



RIDE Passenger Revenue



ACCESS Passengers



Revenue Miles

COMMUNITY ENGAGEMENT & OUTREACH

- **Enhanced marketing for Spanish-speaking populations** through the "Sí RTC!" campaign and continued engagement efforts.
- Hosted a booth at **Senior Fest 2025**, connecting seniors with transit resources including FlexRIDE van tours.
- Provided **free bus rides to the Great Reno Balloon Race** with extended RAPID Virginia Line service.
- Coordinated an **earthquake response exercise** using RTC ACCESS vans to transport simulated patients to hospitals.
- Participated in **Older Americans Month Kickoff** and the annual **Stuff a Bus for Seniors** drive.
- Participated the **Keolis Reno "Flight of the Navigator" Bus Rodeo** in September 2025.

BUS STOP & PASSENGER AMENITY IMPROVEMENTS

- **Improved 15 bus stops** with increased passenger and improved accessibility for persons with disabilities.
- A **\$500,000 bus stop improvement project** (Phase 1) was approved for nine additional bus stop locations in FY 2026.
- Ongoing transit stop improvements included installation of benches, trash cans, bollards, shelters, pads, and permanent stop poles throughout the system.



FLEET & FACILITY INVESTMENTS

- **Initiated architectural and engineering work** for the eventual replacement of the Villanova maintenance facility.

SAFE ROUTES TO SCHOOL POSTER CONTEST

The 2nd Annual Safe Routes to School Pedestrian Safety Poster Contest was a success! This year we received over 400 submissions - more than double last year. Three winners representing an Elementary School, Middle School, and High School, winners will receive a new bike and an iPad. Thanks to Safe Routes to School, Washoe County and BlueZone Sports for another great year promoting pedestrian safety in Washoe County.



WEBSITE REFRESH

The RTC took a major leap forward this year with a full-scale website refresh designed to better serve our community. The new site brings a clean, modern look while prioritizing accessibility—ensuring ADA compliance so all users can easily navigate and engage with our content. Behind the scenes, we reimagined the user experience from the ground up, streamlining navigation, improving mobile responsiveness, and making key information faster and easier to find.

This wasn't just a visual upgrade—it was a thoughtful transformation focused on usability, inclusivity, and performance. From intuitive menus to enhanced functionality, every detail was designed with our riders and partners in mind.

The project also earned industry recognition, with the team bringing home two awards:



2026 Muse Creative Awards Silver Winner
Transportation Category



2026 Vega Digital Centauri Gold Award
Website & Mobile Sites - Automotive & Transportation

SAFETY/SECURITY COMMUNITY INVOLVEMENT



February

- Nevada Emergency Preparedness Association Summit for 3 days Multiple Exercise Planning Meetings for Full Scale Earthquake Exercise
- Multiple Exercise Planning Meetings for Full Scale Airport Exercise



May

- Reno Tahoe International Airport Annual Spring Tabletop Exercise
- Earthquake Full Scale Exercise – MTM provided 3 drivers to transport 40 plus actors as patients
- Wildland Fire Exercise
- Medical Preparedness and Response for Bombing Incidents / FP-MGT348-820



April

- Earthquake Workshop



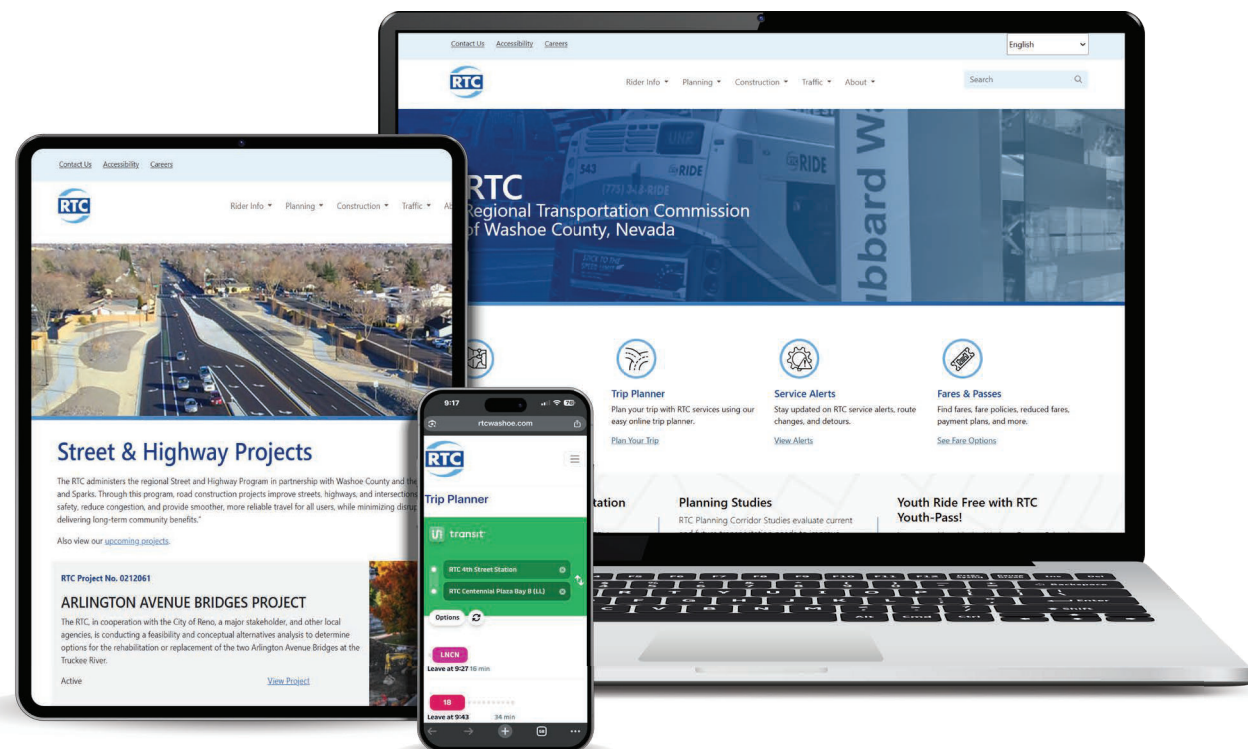
June

- Medical Preparedness and Response for Bombing Incidents Training



July

- Assist Reno Police Department with a Keolis Bus for Active Shooter, for witnesses to the event





RTC of Washoe County

1105 Terminal Way
Reno, Nevada
(775) 348-0400

RTC 4TH STREET STATION

4th and Lake Streets
Reno, Nevada
(775) 348-RIDE

RTC CENTENNIAL PLAZA

Victorian Avenue and 15th Street
Sparks, Nevada
(775) 348-RIDE

2025 Annual Report
rtcwashoe.com